

# Warren County



## Department of Human Services Division of Aging & Disability Services

- Developing Programs
- Providing Options
- Maintaining Choices
- Offering Service Connections



**1-877-222-3737**

**Wayne Dumont Jr., Administration Bldg.  
Belvidere, New Jersey 07823**

Rev: July 9, 2012

Warren County Board of Freeholders  
Department of Human Services  
Division of Aging & Disability Services  
Wayne Dumont Administration Bldg.  
165 County Rte. 519 So.  
Belvidere, NJ 07823

**PLACE  
STAMP  
HERE**

**ADDRESS SERVICE  
REQUESTED**

Everett Chamberlain, Freeholder Director  
Richard Gardner, Deputy Director  
Jason Sarnoski, Freeholder

**Warren County  
Division of Aging & Disability Services**

**Who We Are**

The Division of Aging & Disability Services is the County's lead agency and administrator of Federal, State, and Local funds earmarked to assist Warren County's older adults. All services and information are directly provided, purchased (through contracts with other agencies) and coordinated by our professional staff. The Division is also the county's lead agency for NJ Easy Access/Single Entry (NJEASE) initiative, and the NJ Aging and Disabled Resource Connection (ADRC) project.

We strive to ensure that information is understandable and services are easily accessible for individuals and caregivers in our County.

The Division of Aging & Disability Services' philosophy upholds the rights of the county's older adults to age with dignity, maximum health, independence well being, and the ability to make their own life choices. We support older adults by providing information, making professional assessments, coordinating and authorizing services, and offering community care options which will support older adults and their wish to remain as independent as possible.

**IMPORTANT PHONE NUMBERS**

***EMERGENCY: CALL 911***

**FAMILY PHYSICIAN:** \_\_\_\_\_

Phone: \_\_\_\_\_

**HOSPITAL:** \_\_\_\_\_

Phone: \_\_\_\_\_

**ALTERNATE EMERGENCY CONTACTS**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone: \_\_\_\_\_

**OTHER IMPORTANT NUMBERS:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# Department of Human Services

Administration	908-475-6080
Division of Aging & Disability Services	877-222-3737
Mental Health	908-475-6081
Substance Abuse	908-475-6080
Division of Temporary Assistance & Social Services	908-475-6301
Transportation Coordinator	908-475-6080



## What We Do

We will help you obtain the most appropriate services for you or your loved one. Professional staff will provide and coordinate the most appropriate, highest quality and cost effective services possible. We will provide those services directly, or we will help you secure those services through our "service partner" agencies.

## Our Mission "IS" Our Responsibility

The Warren County Division of Aging & Disability Services is responsible for:

- PLANNING
- COORDINATING
- DEVELOPING
- PROVIDING SERVICES, AND

Advocating for residents age 60 and older;

Programs, services, and special projects are tailored to assist older adults in preserving their highest level of self-sufficiency, independence, and dignity;

Supporting and defending the rights of older and disabled adults and empowering them to make choices and decisions about their own lives, their care and their future.

## Helping our Residents Remain:

- **At-Home**
- **Independent**
- **In-Charge**

Aging & Disability Services professional staff is available to guide older adults, disabled adults, and caregivers through the existing maze of programs and systems. Aging & Disability Services will directly provide the needed assistance, or authorize the service through one of our many “partner agencies” that work with us. The Division of Aging & Disability Services can help with:

- Outreach
- Information & Assistance
- Care Management
- In-home Clinical & Functional Assessments
- Benefits and entitlement screening
- In-home Mental Health Counseling & assessments
- Weekday & Weekend Home Delivered Meals
- Nutrition Assessments & Education
- Transportation

**If we don't know the answer, we'll find it!**

## WARREN COUNTY SENIOR NUTRITION ACTIVITY & ADRC CENTERS (SNAAC)

### Belvidere Area SNAAC Program

St. Mary's Church, 408 Third St., Belvidere, NJ 07823  
908-475-5610

### Northern Warren Area SNAAC Program

Look for the Grand Opening of our Northern Warren County SNAAC center in the coming months.  
1-877-222-3737

### Hackettstown Area SNAAC Program

293 Main St., Hackettstown, NJ 07840  
908-850-5438

### Phillipsburg Area SNAAC Program

American Legion  
321 Marshall St., Phillipsburg, NJ 08865  
908-454-9503

### Washington Area SNAAC Program

Faith Discovery Church Community Center  
33 Brass Castle Rd., Washington, NJ 07882  
908-689-0650

**SENIOR COMMUNITY and MUNICIPAL CENTERS**

Hackettstown Senior Center .....850-5438  
Independence Twsp Senior Center.....637-6316  
Phillipsburg Senior Center.....859-2423

**SENIOR CLUB INFORMATION**

Warren Council of Seniors ..... 1-877-222-3737

**SOCIAL ADULT DAY CARE**

Hackettstown: Day Break .....852-7300  
Phillipsburg: Third Street Alliance.. (610)258-6271  
Medical Adult Day – Comfort Zone.....859-6797

**WARREN COUNTY TRANSPORTATION**

Administration .....475-6080  
Transportation Provider.....1-866-594-4044

**VETERANS PROGRAMS**

NJ Dept. of Military and Veterans' Affairs.  
Washington, NJ.....689-5840

**VOLUNTEER PROGRAMS**

RSVP.....1-888-387-9830  
Visiting Homemaker Service.....908-689-4140  
Division of Aging & Disability  
Services.....1-877-222-3737

- Senior Nutrition Centers
- Social Adult Day Care Services
- Respite Services and Education for Caregivers
- Adult Protective Services
- Legal Assistance
- Certified Home Health Aides and Homemakers
- Domestic Chore Services
- Residential Repairs
- Emergency Financial Assistance
- Environmental adaptations  
*(ramps, grab bars, etc.)*
- Publication of Quarterly Newsletter
- Project Lifesaver *(wanderer tracking)*

**The Division of Aging & Disability Services can Provide, Purchase, Coordinate, or find the Services or information you need.**

Volunteer Programs

- Friendly Visiting
- Telephone Reassurance
- Bill Paying Assistance
- Seasonal Tax Preparation
- Chore Corps
- Medicare Counseling
- Home Delivered Meals

The following alphabetically listed programs are authorized and/or coordinated by contacting the Division of Aging & Disability Services:

**1-877-222-3737**

or

**\*If an additional phone number or contact agency is listed that agency can be contacted directly.**

### **Care Management & Service Authorization and Coordination**

Professional care managers are available to assess the needs of older and/or disabled adults to help arrange services to support their continued desire to remain at home. The assessment includes a benefits screening to connect the individual to all entitlements and follow-up care. Care managers will help families and individuals arrange and authorize services, communicate with providers, and regularly monitor client satisfaction with the services received.

First Call for Help.....1-877-661-4357  
DAWN Center for Independent Living.....877-589-2253  
NJ Div. of Disability Services..... 888-285-3036

### **LEGAL ASSISTANCE**

Centenary College Legal Clinic..... 852-9365  
Warren County Bar Association.....387-1835  
Warren County Legal Services.....475-3052

### **MEDICARE/HEALTH INSURANCE**

Medicare Hotline..... (800) 633-4227  
W.C. Div. of Aging & Disability Svcs.. 877-222-3737  
NJ Dept. of Insurance.....(609)292-5360  
Medicare Part A.....(800)633-4227  
Medicare Part B.....(800)633-4227  
Medicare Part D...Rx Program ..... (800)633-4227

### **MEDICAL DAY CARE**

Warren Hospital Comfort Zone.....908-859-6797

### **PHARMACEUTICAL ASSISTANCE**

PAAD/Senior Gold.....1-800-792-9745  
W.C. Prescription Discount Prog GSPOPS..1-800-633-0037  
RX NJ.....1-888-793-6765  
Medicare RX (Part D).....1-800-633-4227  
Warren Council of Seniors Prescription Discount Plan.....1-800-808-1213

Warren County Housing Program ..... 475-3989  
 - Subsidized Housing  
 Housing Asst. Elderly and Disabled.....973-631-6285  
 Phillipsburg Housing  
 Assistance Program.....454-5500  
 Homeless Housing Prevention  
 Hotline.....475-6301  
 After Hours..... 1-877-661-4357  
 .....or 908-454-4850

**HOUSING REPAIR**

Phillipsburg Housing Improvement  
 Program .....454-5500  
 NORWESCAP Weatherization & Repairs  
 .....454-7000, Ext. 160  
 Warren County Division of Aging & Disability  
 Services SAFE Housing Program..... 475-6591  
 Chore Corps..... 475-6591  
 Warren County Housing Program..... 475-3989  
 - Home Improvement/Rehab

**HOSPITAL PROGRAMS**

Hackettstown Hospital Health Link..... 850-6872  
 Warren Hospital Geriatric Services.....859-6722  
 -Future Focus..... 859-6722  
 Personal Emergency Response Button Programs  
 Div of Aging & Disability Services.1-877-222-3737

**Chore Corps  
 222-3737**

**Fixit Services 1-877-**

Skilled volunteers perform minor home repairs that older and/or disabled individuals are unable to perform themselves.

**Comprehensive Assessments**

Specialized staff are available to perform a comprehensive assessment of the Clinical, Functional, and Financial Status of older and disabled individuals. Financial screenings are conducted to determine if the individual is eligible for subsidies to underwrite the cost of home based care. Once the assessment is completed, Division of Aging & Disability Services Care Manager overviews the options available to assist the older or disabled adults in remaining supported at home. Services are then packaged, authorized, arranged, and monitored by the Aging & Disability Services care manager.

**Congregate Senior Nutrition, Activity & ADRC Centers (SNAAC)**

Each weekday, five regionally located Senior Nutrition Activity and ADRC Centers (SNAAC) provide *senior residents* an opportunity to have a well balanced restaurant-quality meal along with scheduled activities and relevant programs and events. Transportation is available through the County Transportation System.

**Emergency Financial Services**

Limited financial assistance is available to older individuals who are financially compromised and at-risk of hardship or endangerment.

**Homemaker & In-Home Care**

Care managers authorize and coordinate homemaker services, with contracted provider agencies serving the County. Full or partial payments for these services are available for qualified individuals.

**Warren County  
Legal Services for Seniors 475-3052**

The Division of Aging & Disability Services funds Warren County Legal Services to provide legal assistance for a multitude of legal issues from benefit entitlements to housing.

**CARE**

- Division of Aging & Disability Services for updated home care provider listing.....877-222-3737
- Comfort Keepers.....806-2220
- Crossroads Homecare.....760-6559
- ComForCare.....689-9074
- Compassionate Care Hospice.....1-888-898-8989
- Visiting Homemaker Service of Warren County.689-4140
- Warren County Public Nursing.....689-6000
- Home Instead Senior Care.....835-1400
- Karen Ann Quinlan..... 213-9595
- Hospice/Home Care.....1-800-882-1117
- VNA of St. Clare’s.....800-862-7078
- VITAS Hospice.....973-994-4738

**HOME DELIVERED MEALS**

Warren County Meals At Home Program serves residents of the following areas:

- \* Belvidere
  - \* Blainstown
  - \* Hackettstown
  - \* Washington
- Call:**  
908-689-4140  
800-698-4143

**PHILLIPSBURG AREA MEALS ON WHEELS**

**PHILLIPSBURG AREA ONLY:.....908-859-6829**  
**FINANCIAL ASSISTANCE cont'd**



HAAAD Hearing Aide Asst.....(800)792-9745  
 Lifeline Utility Rebate.....(800)792-9745  
 Money Management Assist. Prog ....(877)222-3737  
 NJ Shares.....(888)454-4778  
 PAAD/Senior Gold.....(800)792-9745  
 Railroad Retirement.....(800)833-4455  
 RX4NJ Prescription Plan.....(888)793-6765  
 Social Security Admin.....(800)772-1213  
     Local.....1-866-964-5056  
 Temporary Assistance & Social Svcs..... 475-6301  
 Veterans' Affairs.....(800)827-1000

**FOOD PANTRIES**

Catholic Charities..... ..859-5447  
 NORWESCAP.....454-4322

**HEALTH SERVICES**

Alzheimer's Association.....(800)883-1180  
 American Cancer Society.....(973)331-9300  
 NJ Respite Care .....(908)689-4140  
 Senior Dent (dental).....(732)821-9400  
 Community Prevention Resources of  
     Warren County.....835-1800

**HOME**

**DELIVERED**

**MEALS**

**Warren County  
 Meals At Home Program (908) 689-4140**

Daily meals are delivered to homebound residents of Warren County by volunteers who are dispatched through Visiting Homemaker Service (VHS) of Warren County. VHS works through the Division of Aging & Disability Services' congregate meal sites which package meals for delivery to the homebound residing in the following areas of the county:

- Belvidere
- Blairstown
- Hackettstown
- Washington

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Residents of Phillipsburg and surrounding areas who need home delivered meals receive them from the Phillipsburg Meals on Wheels Program.

**Phillipsburg Area  
 Meals on Wheels Program (908) 859-6829**

**Medicare Counseling 1-877-222-3737**

Division of Aging & Disability Services care managers and a select few of extensively trained volunteers are “Certified Medicare Counselors” who can provide help with a variety of issues related to Medicare, Medicare supplements, Medicare Rx, and other forms of health insurance.

**In- Home Mental Health Counseling and Intervention**

A geriatric Mental Health counselor retained through a Division of Aging & Disability Services contract is available to provide limited in-home mental health counseling and assessments for older individuals and their caregivers. Through this program, immediate referrals and recommendations for long-term assistance can be arranged for people who need more extensive assistance. Services are closely coordinated with Division of Aging & Disability Services care managers to assist in the development of the most appropriate long term plan of care possible.

**COUNSELING**

- Family Guidance Center..... 689-1000
- 24 Hr. Crisis Line.....454-5141
- Catholic Charities.....454-2074
- Counseling Prog. Centenary College .....852-9365
- Div of Aging & Disability Svcs ..... 877-222-3737

**DISABILITY SERVICES**

- DAWN Center for Independent Living.....877-589-2253
- NJ Div. of Disability Services..... 888-285-3036

**EMPLOYMENT**

- Workforce 55 Employment Program...973-209-8501
- .....973-383-2775
- Path Stones.....672-3312
- NJ Employment Service.....859-0400
- Displaced Homemaker Prog. Transitions..... 835-2624
- Career Counseling - Centenary College....852-9365

**FINANCIAL ASSISTANCE**

- Centenary College Finance Clinic.....852-9365
- Consumer Credit Counseling.....(800)388-2227
- First Call for Help .....(877)661-4357
- Fuel Assistance..... (888)454-4778
- GS Pops Prescription Program.....(800)633-0037
- PAAD/HAAAD/Lifeline Utility.....(800)792-9745
- Money Management Assist Prog.....(877)222-3737
- Warren Council of Srs. Rx Discount Plan ..1-800-808-1213



**Modular Ramp Program 1-877-222-3737**

The Division of Aging & Disability Services has established a program to construct accessibility ramps at the homes of individuals who would not have access to doctors or therapeutic appointments. Ramps are constructed to meet the requirements of the client. The ramp is "loaned" to the client, and when no longer needed, it is removed and can be reconstructed at another residence.

**Money Management Assistance Program  
(Money MAP)**

Volunteers are trained to assist individuals who have trouble managing their own finances. Participants in the program can receive assistance in developing a budget, writing checks (for their own signature), organizing their bills, and balancing their checkbook. Aging & Disability Services care managers and fiscal staff monitor the activity of everyone involved in the program to ensure client satisfaction.

**Professional Safe Housing Repairs:  
1-877-222-3737**

Through a contract with NORWESCAP, Inc., home repairs are made to address disrepair in a residence that may create an unsafe environment for the older adult. Grab-bars, handrails, and outdoor lighting are examples of repair that can be done. These services are authorized by Aging & Disability Services staff.

**Respite Services & Caregiver Support:  
1-877-222-3737**

Care managers make arrangements for respite services for family members of an eligible individual. Some respite services are monitored by the Division of Aging & Disability Services staff; however, other county respite services are administered by Visiting Homemaker Services, Inc.: **908-689-4140**.

**Tax Counseling and Preparation:**

From January to April each year, trained volunteers provide tax counseling and tax preparation in regional sites throughout the County. During off-season, tax questions and issues can be resolved by contacting the NORWESCAP – RSVP Program – 1-888-387-9830

**Transportation: 866-594-4044**

Transportation is provided by a contractor hired to provide all transportation services to the "aging and disabled" residents of the county. Transportation is available to Senior Nutrition Centers, medical appointments, monthly mall shopping.

**Volunteer Programs 908-689-4140**

Through close coordination with the Warren County Visiting Homemaker Service and the Division of Aging & Disability Services care managers, isolated individuals are matched with a volunteer who calls or visits on a regular basis. All activities of the volunteer are supervised. Volunteer transportation and shopping is available.

**Volunteer Opportunities: 1-888-387-9830**

A "Volunteer Recruitment Specialist" along with NORWESCAP'S, Retired and Senior Volunteer Program (RSVP) recruits and matches individuals of all ages to volunteer for opportunities to benefit senior citizens and senior serving agencies in Warren County.