

Streetlights brighten up a community, keeping it attractive and safe. Help us ensure streetlights are working as they should by letting us know about lights that are in need of repair.

If you see a streetlight out, please contact us.

## To Report a Streetlight Outage

- Call our automated outage reporting line at 888-LIGHTSS (888-544-4877). For faster service, use the phone number associated with your account and say "streetlight" after the greeting.
- Visit **jcp-l.com** Under Outages, click on "Report Lighting Problem."

When you contact us, let us know:

- your name and phone number, in case we need more information
- address where the streetlight is located nearest house or business address and the nearest cross street
- the number on the pole
- what is wrong with the streetlight damaged pole, light fixture is broken, the light is off at night, on during the day or it flickers

Most streetlight outages can be repaired within a few business days, but sometimes it can take longer if equipment needs to be replaced.

Together, we can keep the streets bright at night.